



QUALITY AND PRODUCT SAFETY POLICY

Our vision;

To become one of the leading producers worldwide, recognized for excellence in our industry.

Our mission;

To stay one step ahead with an innovative and competitive approach; providing our customers with the right product, in the right quantity, in the right way, at the right time, from the right source, through the right means, and at the right price, while being sensitive to the environment and achieving sustainable growth

Strategic goals;

- ✦ Achieve financial growth by continuously increasing our market share.
- ✦ Enhance brand strength in our industry.
- ✦ Develop products, production infrastructure, and technologies that meet market needs.
- ✦ Implement a production and supply chain system that responds to market demands.
- ✦ Ensure support processes in all company departments that meet our firm's needs and expectations

Core values;

- ✦ Customer-focused.
- ✦ Positive and constructive.
- ✦ Respectful, honest, and reliable.
- ✦ Flexible, efficient, and innovative.
- ✦ Adhere to competition rules..

Quality policy;

With the aim of becoming a leading global brand in our industry by developing new technologies and strategies:

- ✦ Increase production volume to meet market demands.
- ✦ Produce with a constant focus on product safety.
- ✦ Follow and apply technological advancements in our industry and reduce costs to meet customer expectations.
- ✦ Use natural resources (raw materials, energy, water, etc.) efficiently.
- ✦ Reduce waste generated during production, recycle, and ensure that annual scrap sales are below production volume; legally dispose of waste to prevent environmental pollution (air, soil, water, noise).
- ✦ Create safe, healthy, and environmentally friendly working conditions with employee participation to ensure accident-free production.
- ✦ Protect the availability, integrity, and confidentiality of information by mitigating information security threats.
- ✦ Prevent interruptions in critical business processes and, when they occur, restore them to operation in a very short time.

- ✦ Ensure and increase customer satisfaction.
- ✦ Facilitate the easy communication of customer complaints or requests, evaluate customer satisfaction and complaints fairly, transparently, and carefully, and work on improvements.
- ✦ Ensure that employees work harmoniously in a safe and healthy environment without discrimination based on language, religion, race, gender, political opinion, sect, age, and physical condition.
- ✦ Ensure that employees and relevant parties work and communicate within ethical guidelines.
- ✦ Work according to a defense plan to prepare for emergencies, natural disasters, cyber-attacks, and pest infestations, and periodically review and verify this plan.
- ✦ Increase training hours per employee to meet the institution's needs and expectations.
- ✦ Conduct periodic evaluations of business risk analyses and work to reduce the likelihood and impact of identified risks.
- ✦ Comply with current legal requirements* and obligated standards, regularly follow relevant regulations to ensure compliant production. *Including all revisions of the Turkish Food Codex Communiqué on Food Contact Materials and Articles 2019/44, the Turkish Food Codex Communiqué on the List of Food Simulants Used in the Migration Testing of Components of Plastic Food Contact Materials and Articles (Communiqué No: 2019/43), Commission Regulation (EU) 10/2011 and 2023/1627.
- ✦ Continuously audit the effectiveness of our quality management system; implement necessary continuous improvements, ensure the applicability of the conditions, and ensure understanding and application by employees through training.
- ✦ Ensure the use of the raw materials and auxiliary materials specified in the work order in production, and raise awareness among personnel to prevent raw material loss and waste by reintegrating production waste into production through feedback.
- ✦ Maintain the sustainability of the environmental monitoring plan created to prevent and monitor potential microbiological growth in all areas affecting product safety, including raw materials, water, air, personnel, or pests, and minimize potential risks.
- ✦ Evaluate, analyze, and establish control measures for potential risks to our products; ensure the understanding of the fundamental principles necessary for product defense; maintain the sustainability of the management system established to prevent potential security threats to products from internal and external sources, contamination risks, and points at risk for product safety.
- ✦ Evaluate and assist in the development of our suppliers.

As MG AMBALAJ SAN. VE TİC. LTD. ŞTİ, we are committed to implementing our Quality and Product Safety Policy at the highest applicable standards.

We declare and commit.

01.08.2024

General Manager

FATİH RECEP GÜNER